

Evault Online Backup



Your Business Challenges

- Zero tolerance for **data loss**
- Having a point-in-time recovery available, to **roll back** your IT systems
- Timely and accurate restores that don't hold up business operations
- Human error, searching backup archives to find lost data
- Compliance with governance and industry **regulation** surrounding data retention, being able to define custom **retention policies** on backup jobs
- A reliable last-line of defence to protect against malware threats
- Keeping 'cold' copies of data outside high-risk production environments (e.g. during hurricane season)
- Storing backup data securely, with protection against unwarranted disclosure of data

Our Solution

- A **Secure Online Backup** service for virtual and bare-metal server environments
- Access to an online **Evault portal** through your web browser, allowing you to monitor backup health, initiate restores and control agents from a central location
- Ability to perform **granular restores** of individual files and databases
- Agent support for popular Microsoft applications such as Exchange, SharePoint and SQL Server. A wide range of Windows operating systems are supported, including bare-metal restores
- **Simple pricing models** based on volume of backup data held (completely customizable backup jobs), or fixed tiers based on the size of your production data set and a pre-defined retention policy
- **SLAs** guarantee recoverability of data



Your Physical or Virtual Servers on-premise, or in the cloud

AES-256 Encryption



Online Backup Vault in Sure's Secure ISO27001 Data Centres

Supported Operating Systems

Windows (NT to 2016)	Linux
VMware and Hyper-V	Oracle
IBM AIX	HP-UX
Solaris	IBM iSeries

Application Aware Agent Plugins

Microsoft SQL	Microsoft Sharepoint
Microsoft Exchange	Oracle DB



Benefits of Online Backup

Cloud based backup solutions are now used across a wide range of organisations and the nature of these services means that they are relatively quick to implement. The ability to protect new data sets almost instantly, without having to wait for hardware or go through lengthy implementation projects, is a clear advantage.

Furthermore it allows you to delegate capacity planning to your service provider. A cloud platform's ability to scale with your business provides more flexibility and, as your data set grows, you can benefit from reduced costs per GB stored.

Evault is one of the only DR solution providers with a 20-year track record of proven performance. With broad platform compatibility, support for both physical and virtual deployments and highly customizable retention settings, it's the smartest choice for protecting your critical business data.



Secure by Design

Multiple layers of security protect what matters most – the confidentiality, integrity and availability of your data.

All your backup data can be encrypted prior to transmission to our vaults, using (FIPS compliant) 256bit AES ciphers against a cryptographic key (password) generated by you.

Sure's data centres and hosting services are certified by the BSI to IEC/ISO 27001:2013, the benchmark for Information Security Management Systems.

Guernsey 01481 757757

Centenary House, La Vrangue, St Peter Port, Guernsey GY1 2EY

Jersey 01534 888291

The Powerhouse, Queens Road, St Helier, Jersey JE2 3AP

Isle of Man 01624 692222

Atlantic House, 4-8 Circular Road, Douglas, Isle of Man IM1 1AG

international.sure.com

48/32614MAY17



Front-end deduplication



Reduces storage 2:1



DeltaPro change identification



Enables "incremental forever backups"



Bandwidth throttling



Eliminates network interruptions



Back-end deduplication



Further reduces storage footprint

Optimized Backups

Evault's advanced technology removes barriers to Online Backup by increasing efficiency and speed at every step.

With Evault, software agents track block-level changes and only send changed data to the backup vault.

Remote Support

We provide support **24 hours a day, 365 days a year.**

Whatever your time zone or office hours, Sure allows you to focus on your core business.

Onboarding is a breeze and typically self-service by using our guided procedures. Managed backup services are also available.

Our 24x365 manned Service Operations Centre provides Incident Management and coordinates response efforts. Combined with premium support from our software partner Carbonite, our dedicated Cloud Services team ensures that the benefits of our specialist expertise is extended to your business.

