

Trustwave Digital Forensics and Incident Response

BE PREPARED. BUILD RESILIENCE. PROTECT YOUR REPUTATION.

Benefits

- 24x7 global coverage by renowned Trustwave SpiderLabs experts
- Significant digital forensics and incident response experience globally
- Continual communication and integration with your security team
- Expert incident management leveraging proven best practices
- Forensic investigation support
- Multiple retainer offerings for your enterprise

Information, data, and intellectual property are at the center of every organization. To remain resilient, enterprises need to be ready provide immediate response, investigation, and remediation when a breach occurs. It's no longer a question of "if" a critical security event will happen. Having access to on-demand incident response experts will help your security teams perform in-depth breach investigations and incident response to maintain business resilience and customer trust.

Today's Incident Response Challenges

Staying aware and ready 24 hours a day for a cyber emergency is a struggle for any organization, especially considering the chronic shortage of cybersecurity personnel. It is challenging to find experts to provide quick response, expert investigations, and remediation. Some of the key objectives of an incident response capability include:

- Understand and interpret the global threat landscape
- Develop a comprehensive enterprise incident response plan
- Continuous incident response readiness and routine training
- Detailed forensic investigation capabilities into areas of compromise
- Support incident remediation methods

Trustwave Digital Forensics and Incident Response Services

Trustwave Digital Forensics and Incident Response (DFIR) provides expert "white glove" resource to support your security team in times of crisis and pressure from cyber attacks. Trustwave provides you with an experienced, credentialed consultants to work with your security team to perform the following functions:

- Investigate cyber incidents
- Determine the forensic origin and depth of attacks
- Identify the areas of compromise within your environment
- Work collaboratively to contain, mitigate, and remediate impacts from the attack

Upon conclusion of the investigation and remediation, we continue to work with your team to report on all findings including data and analytics, and to recommend/implement additional best practices to further strengthen your environment. As an additional benefit, we can work with your company during legal and insurance processes.

Retaining an industry-leading global incident response provider

Looking for a data forensics and incident response (DFIR) provider after you've been breached isn't optimal. If you determine you require third-party help, you don't want to compare providers, negotiate prices, and signing contacts during the immediate and tumultuous aftermath of an incident. With an Incident Response retainer that has pre-approved terms, conditions, and hours, you are assured of having a team of experts in place on-demand.

24 x7 global coverage with "white glove" incident and emergency response

Cyber attacks can occur at any time, so your incident response team needs to be ready to contain and remediate threats no matter when they occur. Trustwave provides immediate emergency response via phone or e-mail and gets to work right away to problem-solve with your team. Our experienced investigators remain available and responsive to your requests as they work to mitigate further damage. We continue to work closely with your team throughout the incident to support your efforts to remediate the threat and protect your enterprise

Expert incident management and response best practices and techniques

Effective incident handling and response is best achieved through the implementation of prior planning and threat management techniques. We work with your security and IT team to understand your current operational procedures and perform readiness assessments to identify areas of improvement in handling complex cyber attacks and containment, mitigation, and remediation actions to secure your environment.

Our team has longtime expertise using established incident management processes to quickly investigate and contain threats, with minimal impact to your organization. We provide our clients with customized incident response plans to improve resilience and adjust to the ever-changing global threat landscape.

Collaborative solutions with clients meeting operational and governance requirements

We partner with you to understand your business, so that we can recommend remediation actions to minimize business impact and enhance business continuity and industry compliance. We provide our clients with incident response practices and techniques paired with investigative research to meet the needs of their own customers, regulatory bodies, or compliance organizations.

Forensic investigation resource

Trustwave can support your forensic investigation efforts with research on cyberthreats and attacks. Trustwave DFIR provides clients with a trusted resource with expert forensic capabilities to research, investigate, and deliver reports to support our clients.

Why Trustwave for DFIR?

- Our team consists of many top security experts with experience within private corporations, military organizations, security research, and federal and local law enforcement. Our expertise allows us to be aware of threats and help our clients best prepare and resolve any cyber attacks that may occur.
- We have performed thousands of incident response and forensic investigations for organizations within the Fortune 50 and Global 2000 while also supporting early-stage startup companies. Our collaborative approach allows us to work with you to adapt and support your needs. We communicate with your team throughout incidents and integrate directly with your security and IR teams to remediate attacks.
- Our personnel use industry best practices for incident management and response while mapping our tactics, techniques, and procedures to the MITRE ATT&CK framework.
- We offer multiple IR retainer offerings and you can select how to best use leftover hours while working with our experts.

Enterprises require solution providers to have an exemplary track record and demonstrable capability in the services they provide. Trustwave DFIR is recognized as a leader by IDC, Forrester, and Gartner and has world-class threat intelligence from our SpiderLabs team.