

## BlackBerry® 10

BlackBerry 10 provides businesses with a fresh new interface, enhanced features and the latest range of BlackBerry devices. All complimented by the renowned BlackBerry security you know and trust.

BlackBerry 10 devices run ActiveSync which makes them an ideal out of the box solution. Alternatively, combine them with the new BlackBerry 10 server for extra security and more manageability over your devices than ever before.

### BlackBerry 10 Operating system (OS)

BlackBerry 10 OS is redesigned to give an intelligent and intuitive experience, which allows you to effortlessly flow between tasks and applications with quick and simple gestures.

Some of the key features our business customers will appreciate are:

- **BlackBerry Keyboard:** The BlackBerry Keyboard helps you type faster, more accurately, and with the least amount of effort - even if using just one hand. It learns how you write and suggest words for you to simply flick up onto the screen.
- **BlackBerry Hub:** gathers all messages and notifications into one convenient location. Receive and respond to email, text messages, social networking messages, BBM chats, and instant messages.
- **BBM Video with Screen Share:** face-to-face video conversations with your BBM contacts over HSPA+, 4G LTE and Wi-Fi networks. You can even share your screen with your contact to show photos or presentations while you continue talking.
- **BlackBerry Browser:** powerful, responsive, and super-fast. You can also view WebPages in Reader mode to remove distracting clutter.
- **Voice Control:** make multitasking easier using the Voice Control app to send messages, make calls, book meetings, search the Internet, post tweets, and more virtually handsfree.
- **BlackBerry Balance:** personal apps and information are kept separate and private from work data and apps. Easily switch between your work space and personal space with a simple gesture.
- **NFC and Smart Tags:** BlackBerry Tag uses NFC technology to exchange files between other NFC-enabled devices simply by tapping the back of your devices together. You can also use NFC to make payments, or create and store Smart Tags containing URLs, phone numbers to share with others.

BlackBerry 10 is also designed to be a superb device outside of the office environment and has a range of capabilities such as: front and rear cameras for taking high resolution pictures and recording HD videos; BlackBerry Story Maker; picture and video editing; share, stream, or display your media files; and BlackBerry World - a unified storefront for apps, games, themes, music, and videos.

## BlackBerry 10 technical and server information

### Can I run BlackBerry 10 devices on a BES 4.x or 5.x Server?

No; It is not possible to run BlackBerry 10 devices on the 4.x or 5.x servers.

### What should I do if I choose to run both BlackBerry 10 & the 7.1 devices?

Download and implement the new BES10 server in a separate instance to run the BlackBerry 10 handsets as well as maintaining your current BES 5 server to run your 7.1 handsets.

### Have the 7.1 (DATA compressed), devices been removed from the BlackBerry portfolio?

No; BlackBerry shall continue to offer the 7.1 DATA compressed devices as well as the new BlackBerry 10 devices. BlackBerry 10 handsets are simply an alternative Smartphone device.

### I am a very small company and don't need a BES Server

No problem; the new BB10 handset range can connect to ActiveSync without the need of a BES server straight out of the box.

### How much does the BES10 Server cost?

BlackBerry offer a free 60 day trial. If you wish to proceed using the BES10 Server, you would need to purchase the necessary Client Access Licenses (CALs) which are available via your Account Manager.

### BIS customers

BIS is essentially designed for small sized businesses that have no mail server. BlackBerry 10 devices are available for our BIS customers, however unlike previous BlackBerry devices, we have no access to the new BlackBerry 10 devices over the air so cannot remotely add email accounts, reset passwords, etc as previously possible.

### Changes to data compression on BlackBerry 10 Devices

Due to the introduction of Active Sync, ALL BlackBerry 10 customers should note that they will lose the benefits of the data compression as seen on previous devices. This will increase the amount of data used and in turn cause higher data charges - especially when roaming. Please speak with your Account Manager about our roaming boosters.

## Your next steps

We have certified BlackBerry technicians able to offer ongoing support to your business.

To discuss migrating to BlackBerry 10 devices, including support on understanding and managing the transition to BES 10 servers, please contact your Account Manager.



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