

# Trustwave Cybersecurity Education

## ▶ THE RIGHT CONTENT TO THE RIGHT AUDIENCE AT THE RIGHT TIME

### Benefits

#### The Right Content

- Compelling and Consumable
- Informed by Trustwave's compliance and security expertise
- Flexible course design for your specific needs

#### To the Right Audience

- Training for specific roles within your organization
- Reporting to match your organization's structure

#### At the Right Time

- Anytime access from desktop
- Onsite training for secure application development

#### In the Right Way

- You can offer courses in local language
- You can customize the portal for your brand and requirements

Your organization has sensitive and proprietary data to protect, and it is essential your employees understand the risks relevant to their duties. Through awareness programs, your organization can develop a tea approach to risk management that engages and empowers every employee to participate in cyber threat prevention, detection and response. Help your employees be your best defense.

A key consideration is creating a vigilant culture where every employee is empowered to prevent and detect attacks. Employees will understand how best to respond to security incidents in a secure and compliant manner. And in today's dynamic environment, it's imperative to offer employees engaging and up to date training content.

Trustwave delivers comprehensive, easily accessible, and easy-to-administer Cybersecurity Education offerings to meet your regulatory and internal compliance requirements. Informed by our real-world security threat and compliance expertise, Trustwave Cybersecurity Education courses are designed to meet the requirements of your organization and the specific roles within it – from front line employees to managers to software developers and many more. We help you deliver the right content to the right audience at the right time and on the platform of your preference.

### Helping You Manage Risk

Trustwave offers two types of on-demand Cybersecurity Education: Security Awareness Education (SAE) for general staff and Secure Development Training (SDT) for technical staff. Each offering provides a full suite of web-based training to help your organization meet your industry and regulatory requirements. Trustwave also offers onsite or remote training engagements across the different levels of the organization from the boardroom to the server room.

### Delivered for Your Requirements

Your on-demand Cybersecurity Education SAE and SDT courses may be hosted in the Trustwave portal or on your own LeYour on-demand Cybersecurity Education SAE and SDT courses may be hosted in the Trustwave portal or on your own Learning Management System (LMS). Our training content is Sharable Content Object Reference Model (SCORM) 1.2 compliant.

Trustwave cloud-based courses run on all major web browsers and operating systems for desktop and mobile devices, providing anywhere, anytime access.

The user interface makes it easy for users to track and complete their assigned training. Welcome messages, banners and online help and tutorials provide step-by-step instruction for users from the start of their coursework, to in-progress views and completion.

You may also opt to personalize your portal to align with your branding and style. The portal is English by default and may be configured to other languages.

## Focused Content for Each Audience

Trustwave Cybersecurity Education offers robust content libraries for SAE and SDT that are updated regularly. You have flexibility in your course selection for your employees. Quizzes are available for all lessons in the content libraries.

### SAE

SAE offers role-based security awareness content with embedded phishing capabilities. Courses are comprised of lessons targeted for common organizational functions and many include animations and short videos to improve knowledge retention. Lessons may be mixed and matched to create a unique role-based course for your users, or you can select from the packaged role-based courses:

- Executives
- Retail Associates and Managers
- Call Center Employees and Managers
- Enterprise Employees
- Security and Privacy Awareness for General Staff
- Security and Privacy Awareness for Compliance Manager

The content is frequently refreshed to address emerging security concerns. The current courses include training for hot topics such as email, malware, passwords, physical security, phishing and social engineering. SAE can also help your organization satisfy compliance requirements with training on Payment Card Industry compliance and Data Privacy that includes a supplemental video for the General Data Protection Regulation (GDPR). A phishing campaign can be automated and configured on a predefined frequency for effective and end-to-end training.

SAE lessons are available in up to 14 different languages.

### SDT

SDT technical courses introduce your development staff to theory and best practices around planning and writing secure code. You can choose to enrol employees in just one of the courses that is most relevant to them, or to give them access to a bundle of secure coding and design courses. SDT cloud-based lessons are available in English and content translation is available.

## Customizable Learning Paths and Metrics

The Trustwave Cybersecurity Education portal offers visibility into each user's training with progress tracking and reporting on the individual learning plan. You can establish your own organizational training requirements for mandatory or optional learning objectives. The system can monitor each user's acceptance of your security policy or supplemental training materials to support specific awareness initiatives or compliance activities.

The portal facilitates hierarchical tracking by multiple admin, manager and user levels to adapt to your organizational structure with distinct user group and management review needs. Reporting provides information for performance evaluations and may be used to support disciplinary action.

Advanced reporting capabilities are available for a variety of purposes, including performance comparisons and the establishment of competency standards to align desired skills with specific learning sessions.

## Easy to Administer

An easy-to-follow Administrator's Guide with step-by-step instructions is provided to guide training administrators through set up and the advanced capabilities of the Cybersecurity Education portal.

Administrators can deliver and track online training, exams, and compliance content from a single system. Administrators and other users with management access can configure training programs once and then automate the administration and oversight of training processes for enrolment, notification, progress and completion of training for all users. Email triggers and other communication can be automated and tracked.

## Available with Annual License

SAE and SDT licenses are available per user per year. Users are provisioned a course of one or more lessons. An SAE license gives each user access to the entire SAE lesson library. SDT user licenses are offered for either a single lesson or a course bundle of five lessons.

## Get Started Now

Your organization has sensitive and proprietary data to protect, and it is essential your employees understand the risks relevant to their duties. Through awareness programs, your organization can develop a team approach to risk management that engages and empowers every employee to participate in cyber threat prevention, detection and response.