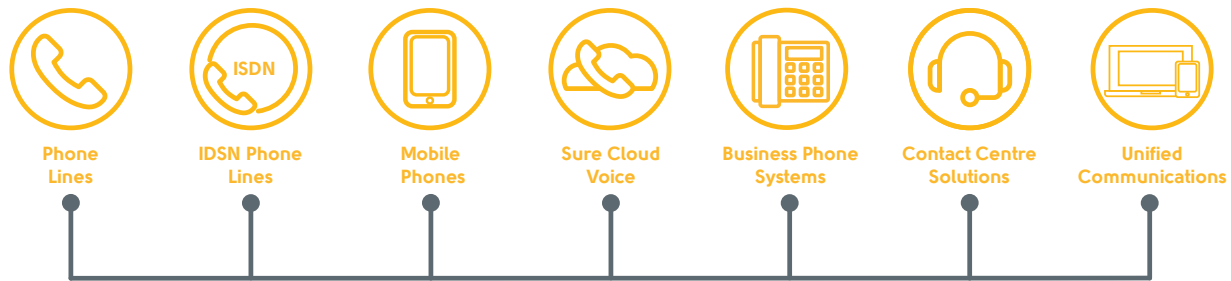


# Voice Solutions

## Guernsey

We have a wide range of solutions to meet all aspects of business voice communications, from simple phone lines to unified communications. Our extensive telephony and data network will ensure that you stay connected to customers and colleagues.



### Voice Products

#### Contact Centre Solutions

Sure have the network capacity and flexibility for the most demanding of call centre requirements and the hardware and software that will help you handle large call volumes efficiently.

#### Phone Lines

Simple phone lines with local numbers are still important, when coupled with high speed broadband over the same line this is often enough for a small business need.

#### ISDN Lines

ISDN has been the mainstay of business voice communications for many years and can provide between 2 and 30 independent channels, which can be allocated, permanently or dynamically, for voice or video communications.

#### Unified Communications

Unified communications and modern data networking are driving significant business efficiency. We have the knowledge and experience to deliver advanced collaboration solutions.

#### Business Phone Systems

We can supply a very wide range of Business Phone Systems from manufacturers such as Mitel & Cisco. Our consultants can advise you on the best solution and configuration for your business.

#### Mobile Phones & Plans

Sure have a comprehensive range of mobile handsets and business tariffs to suit your mobility needs. Our award-winning network across the Guernsey, Jersey & the Isle of Man will ensure you stay connected wherever you are.

#### Sure Cloud Voice

Sure Cloud voice is a VoIP solution giving you all the voice services you have come to expect from traditional PBX systems, but instead of requiring expensive equipment installed in your premises, calls are handled via cloud based servers. This is very cost effective for business telephony and means that you do not have to maintain a hardware PBX on your premises. In addition we can supply a wide range of compatible handsets for your business needs.

### Advisory & Design

At Sure we have a team of specialist consultants with expertise in designing and optimising customer networks including Voice, Internet, Ethernet & Cloud based solutions. Ask your account manager how Sure's Advisory & Design Services can help modernise your infrastructure.